| Freedom of Information | |
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| Date | Dec 2025 |
| Review | Dec 2026 |
| Statutory Policy- Determined Every 2 Years by the Full Governing Body | |
| Under the Equality Act 2010 we have a duty not to discriminate against people on the basis of their age, disability, sex, gender reassignment, pregnancy or maternity, race, religion or belief and sexual orientation, marriage and civil partnership. This policy has been equality impact assessed and we believe that it is in line with the Equality Act 2010 as it is fair, it does not priorities' or disadvantage any pupil or adult and it helps to promote equality at this school. | |

## Introduction

Sandlings Primary School is committed to transparency and improving accountability and fully supports the aims of the Freedom of Information Act 2000.
The Freedom of Information Act 2000 (The Act) came into force on 1st January 2005. The Act provides public access to information held by public authorities and requires them to publish certain information about their activities.
It does this in two ways:
a) Public Authorities are obliged to publish certain information about their activities; and
b) Members of the public are entitled to request information from public authorities.

The Freedom of Information Act may work alongside other laws. These include:
- Environmental Information Regulations 2004
- Data Protection Act 2018
- Infrastructure for Spatial Information in the European Community Regulations 2009
- Access to Health Records Act 1990
- Local Government Acts
- Education (Pupil Information) Regulations

The Act covers recorded information that is held, which may include printed documents, computer files, letters, emails, photographs and sound or video recordings.
It does not include personal data (information regarding the individual making the request or another person) as this is covered by the Data Protection Act 2018.

Anyone can request information by writing to the School (letter or email or online form) and it will be provided to them in a suitable format (subject to any exemptions that may be applied). There is no formal application procedure.
Where the information is a dataset, it should be provided in a format, which is suitable for reuse (i.e. CSV file).

## Our Policy

Sandlings Primary School will comply with the Act in the following ways:

The school will maintain a publication scheme, detailing the information that is routinely made available to the public, using the model provided by the Information Commissioner's office.

The School will ensure that systems and procedures are in place to meet all the duties set out in the Act.

The Act covers all written requests for information received by the School (including emails). However, where a request is deemed to be an "ordinary" request, (usually

where the information is readily available, e.g. the provision of a list of subjects taught by the school), this information will be provided and not logged as a Freedom of Information request.

Where a request asks for additional information, and is more complex in nature, this will be treated as a formal Freedom of Information request and will be logged and handled under Freedom of Information procedures.

Detailed guidance on Freedom of Information is published by the Information Commissioner's Office (ICO) and is used as the basis of the School's policy and procedures. A copy of the latest version of the Guide to Freedom of Information can be found on the Information Commissioner's website. The School will handle all requests for information in line with the latest guidance issued by the Information Commissioner's office.

## This means that we will

• Acknowledge receipt of your request promptly.
• Identify, collect and provide the information you have requested as soon as possible and no later than 20 working days after receipt of your request. If we do not hold the information, we will tell you.
• Tell you if the request will incur a fee
• Inform you of the reasons for refusing a request within 20 working days.
• Where we cannot provide a complete response, we will provide you with the information that we have – partial response.
• Where the request is very broad we will contact you to ask for a more specific request
• Keep you informed if there is a delay.
• Undertake a review of your request if you are dissatisfied with the response or the way your request was handled.
All staff will be made aware of their responsibilities under the Act and training will be provided where needed.

## Copyright

The Act does not affect copyright and intellectual property rights that give owners the right to protect their original work against commercial exploitation by others.

When giving access to information under the Act, conditions and restrictions cannot be placed on that access. However, a copyright notice can be included with the information disclosed, and a claim can be made in the courts if the requester or someone else uses the information in breach of copyright.

The ICO encourages public authorities to use the open government licence provided by the National Archives. The Controller of Her Majesty's Stationery Office (HMSO) has developed this licence as a tool to enable Information Providers in the public sector to license the use and re-use of their Information under a common open

licence. The Controller invites public sector bodies owning their own copyright and database rights to permit the use of their Information under this licence.

## Who can apply?

Anyone can make a request for information under the Freedom of Information (FOI) Act or Environmental Information Regulations (EIR) – they do not have to be UK citizens, or resident in the UK. Freedom of Information requests (FOI) and Environmental Information Regulations (EIR) requests can also be made by organisations (i.e. newspapers, charities, campaign group or company). Employees of a public authority can also make a request.

When a request is received, it is the School's responsibility to identify that a request has been made and handle it accordingly, under the correct legislation.

## What can be requested?

The Act covers any recorded information that is held by a public authority in England, Wales and Northern Ireland, and by UK-wide public authorities based in Scotland. It is not limited to "official documents". Recorded information includes:

- drafts;
- printed documents;
- computer files;
- letters;
- emails;
- photographs;
- sound, telephone or video recordings

The Act does not cover information that is in someone's head, only that which is already available in a recorded form. Therefore, the School is not required to create new information or question staff who may know the answer.

Public authorities include government departments, local authorities, the NHS, state schools and police forces.

The Act covers information that is held on behalf of a public authority even if it is not kept on the authorities' premises, for example, when public services are subcontracted to an external organisation.

The Act does not give people access to their own personal data (information about themselves). If a member of the public wants to see information that a public authority holds about them, it will be handled as a subject access request under the Data Protection Act 2018 (DPA).

## How can a request be made?

Requests for Information under the Freedom of Information Act must:

- Be made in writing (letter, email or via on line form)

• Include the requester's real name.
• Include an address for correspondence (it need not be residential or work address – it can be any address that can be used to contact them, and can be either postal or email).
• Describe the information requested.

If an applicant is unable to write their request, the authority is required to offer help and assistance; this may mean a staff member recording their verbal request in a written form on their behalf.

Requests for "environmental information" can also be made verbally.

When considering the requests received from the public, the School is required to act in favour of disclosure, unless there is a good reason not to. All requests for information must be treated equally, except under some circumstances relating to vexatious requests and personal data.
The applicant does not have to give a reason for wanting the information, and all applicants should be treated equally, whether they are journalists, residents, MPs, public authority staff or foreign researchers. As a result, the Act is sometimes described as being "applicant and purpose blind".

All information that is released should be considered as if it were being released to the world at large.

The School has 20 working days to complete this process and is also required to provide advice and assistance to any applicant who seeks to make a request or who has made a request.
A request for information may only be refused where a specified exemption applies. Even where certain exemptions apply, information may still be released if it is in the public interest to do so.
If an applicant is unhappy with a refusal, the way their request was handled or the information that was provided to them, they can ask for an internal review to be undertaken.

If they are still not happy following the outcome of the internal review, they then have the right to take the matter up with the Information Commissioner directly, and if that complaint is upheld there will be a Decision Notice issued against the School. The notice will also be published on the ICO website.

## Active publication of information

All public authorities are required to have a publication scheme detailing the information that is routinely made available to the public, and the Information Commissioner's Office has provided a model which must be used.

The guidance is not definitive – public authorities are expected to provide as much information as possible on a routine basis.

## Handling Freedom of Information / Environmental Information Requests

The School has up to 20 working days to respond to a Freedom of Information Request, and the Information Commissioner's Office expects that a minimum of 85% of requests should be answered within this time - frame. However, it is considered good practice to respond to requests as soon as possible, and the School strives to achieve a 100% response rate within
the timeframe.
If an applicant asks for an internal review because they are unhappy with the outcome of their request, this must be undertaken by a senior leader who was not previously involved with the request.

Copies of information collected for responses to Freedom of Information requests should be kept for three complete calendar years and then disposed of in accordance with the document retention schedule. Unless there is a legal/statutory reason for keeping them as hard copies, they should be kept as electronic files.

## Appendix 1
## Freedom of information request response letter

Dear [requester's name],

Thank you for the request you made on [date of request], seeking the following information under the freedom of Information Act 2000:

[Copy and paste the information requested in the initial request and any follow-up clarifications.]

*If you don't have the information requested, insert this:*

We can confirm that this information is not held by us.

[If you're aware of another public authority that may hold the information instead, tell them to re-apply to this authority and supply them with the relevant contact details.]

*If you have the information requested, insert this:*

We can confirm we hold the information you have requested.

*If the information is already published as part of your publication scheme, insert this:*

This information is already available for you to access, as set out in our publication scheme which can be found here: [insert link to your publication scheme here, and your accompanying guide to information if you have one].

*If you're supplying a copy of the information and/or a summary or digest of it, insert this:*

Please find attached a [copy/summary] of the information requested. [If you want to add in any explanation or background context for the information, do so here.]

*If you're providing an opportunity to allow the requester to come into school to see the information, insert this:*

We can now show the information to you if you come into the school. Please let us know when would be a suitable time for you to come in by [insert details for how to arrange a time – e.g. phone/email].

*If you have an internal appeals process in place, insert this:*

If you are not satisfied that we have complied with the Act in responding to your request, you can request an internal review. Please get in touch by [phone/email – or other], explaining what you would like us to review.

If you're not satisfied with the outcomes of the internal review, you can appeal to the Information Commissioner:

- Report a concern online at https://ico.org.uk/make-a-complaint/
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

*If you don't have an internal appeals process in place, insert this:*

If you are not satisfied that we have complied with the Act in responding to your request, you can appeal to the Information Commissioner:

- Report a concern online at https://ico.org.uk/make-a-complaint/
- Call 0303 123 1113
- Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Kind regards,

[Your name]

## Appendix 2
## Freedom of information refusal letter

Dear [requester's name],

Thank you for the request you made on [date of request], seeking the following information under the Freedom of Information Act 2000:

[Copy and paste the information requested in the initial request.]

*If you're refusing on the grounds of a vexatious or repeated request, insert this:*

We will not be supplying the information as we believe your request to be [vexatious/repeated]. This is allowable under section 14 of the Act.

We will not send a written refusal in response to any further [vexatious/repeated] requests.

*If you're refusing on the grounds that it exceeds your cost limit, insert this:*

We will not be supplying the information as the 'cost of compliance' for completing this request on our end would exceed £450, the appropriate cost limit set in legislation. This is allowable under section 12 of the Act.

[Add details about how you calculated this cost and which parts of the request took the cost over the line, for example because it would require an extensive search in a number of locations.]

Please do get in touch and we can discuss ways of refining your request that could bring this cost down.

*If you're refusing on the grounds of exemptions set out in the Act, insert this:*

We will not be supplying the information under the exemption set out in [insert section] of the Act, which applies to information concerning [insert details].

*If you're refusing to confirm or deny whether you have the information for whatever reason, add this below whichever of the above sections used:*

Due to this exemption, we're also not able to confirm or deny that we hold this information.

*If you have an internal appeals process in place, insert this:*

If you are not satisfied that we have complied with the Act in responding to your request, you can request an internal review. Please get in touch, explaining what you would like us to review.

If you are not satisfied with the outcomes of the internal review, you can appeal to the Information Commissioner:

Report a concern online at https://ico.org.uk/make-a-complaint/

Call 0303 123 1113

Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

*If you don't have an internal appeals process in place, insert this:*

If you are not satisfied that we have complied with the Act in responding to your request, you can appeal to the Information Commissioner:

Report a concern online at https://ico.org.uk/make-a-complaint/

Call 0303 123 1113

Or write to: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Kind regards,

[Your name]